



Best Doctors®

ELITE DIAGNOSTIC IMAGING



TESTIMONIAL



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WHILE PLAYING SLO-PITCH and running for 3rd base, Dan Jones felt a tearing in his leg, he heard it too. He found that he couldn't walk. He was taken to the hospital where he was told he needed an MRI – but it would take 6 months to get one.

Dan's company had just added Best Doctors Elite Diagnostic Imaging Service to their employee benefits package and it made an immediate difference.

“To get an MRI privately would have cost me \$750 and I would still have had a wait of two weeks” says Dan. “Through the Best Doctors service I had my MRI just five days after the accident.”

What the MRI clearly showed was a severe tear to the hamstring, necessitating a recovery period of 16 weeks. For Dan, a gas operator this would mean four missed shifts – in essence two months of no work. A lengthy grievance procedure to obtain benefits while off work would be required as well– it was discouraging.

But because the MRI established proof of his injury, the grievance procedure was ultimately unnecessary – for Dan it was a great relief.

Dan found that access to the swift response service of Best Doctors made all the difference: “I'm so happy my employer has Best Doctors and provides the service to us. Just to have the ability to see a doctor quickly and get the vital information about your injury or health problem is fantastic. I tell a lot of people about this service.”

Dan found that dealing with caring medical professionals eased his recovery, as he says:

“I was more than impressed with the people I dealt with at Best Doctors. They were A-1 with their follow-up and their communication was great. You don't have to call ten times to get a response – you get one immediately.”

Dan Jones